

WE ARE SORRY TO HEAR YOUR TRIP IS BEING CANCELED !

To initiate your coverage claim, you can do any of the following:

- [Online: \(click here\)](#) or
 - Before reporting a claim, make sure to register for access to claim updates.
- Call: 1 (833) 610-0736 or
- Email: NWTravClaims@cbpinsurance.com

Play Travel Protection Claims Desk Contact Details:

Claim Phone Service Contact:

- 1 (833) 610-0736

Claim Form & Information Submission Contact:

Play Travel Protection Claims Desk

On Behalf of Nationwide Mutual Insurance Company and Affiliated Companies

P.O. Box 26222

Tampa, FL 33623

Fax: 1 (800)-560-6340

E-mail your information to: NWTravClaims@cbpinsurance.com

Claims Desk Hours of Operation:

- Monday, Tuesday, Wednesday, Friday 8:30am-5:00pm (EST)
- Thursday 9:30am-5:00pm (EST)